

Securitas Direct Alarm

(Instructions for the guest user)

To increase your personal security we have recently installed an alarm in our house. The alarm has the voice /video communication possibility. When the alarm for some reason is activated you will be asked by the security officer to identify yourself by the PVC voice code given to you. This voice code is personal and only valid for the time you are staying in Finca el Regalo.

Alarm phone 24/h: **902 121 122**

Contract number: **1053736** (you have to tell this number when asked by the security officer)

PVC (Personal Voice Codes):

Customer: ___ *it will be sent to you by e-mail or given on arrival* ___ (answer if asked when the alarm was activated)

Emergence: ___ *as above* ___ (use only in emergence situation. You can ask to call the ambulance, police, fireman ect.)

PNC (Personal Numeric code):

Guest: ___ *it will be sent to you by e-mail or given on arrival* ___ (it is your personal code to enter the house)

Emergence: ___ *as above* ___ **(Or press the first and the forth button on the keypad simultaneously)** ___

Zones protected

from left on the keypad

Alarm active in:

1st button The entire house is protected. (standard when you are leaving the house)

2nd button The garage + all the rooms in the above house. (standard if someone stays in the guest house and you would like protect the rest of the house)

1. To activate alarm press the first or the second button from the left on the keypad once.
2. To deactivate the alarm enter your PNC (Personal Numeric Code).
3. **To deactivate false alarm enter your PNC two times. Be prepared for a call from the security officer to be heard via the alarm central unit and have your PVC code ready.**

IMPORTANT: Do not give your personal PVC and PNC codes to anyone else. It is your personal code and only you and the owners know it. Avoid responsibility for using this by an unauthorized people. When leaving Finca el Regalo take this paper with you and destroy thereafter. **DO NOT FORGET TO ACTIVATE THE ALARM ON DEPARTURE!**