

INTERNET (solving the problems)

Dear Guest

There is a computer in Finca el Regalo equipped with essential software for internet and office work. You can use the scanner and the laser printer.

To log into our computer use:

User: **Guest Finca Regalo**

Password: **andalucia2020**

If you experience an internet connection problem and no other reasons can be found, it is sometimes necessary to reset access point router. If you can not connect to internet, please try to reset router by for 10 sec. switching off the electricity on the board in the hall close to the W.C. If it does not help, switch on / off the main electricity switch located in the cupboard left to the entrance door. Wait 1 minute and try to connect again.

Always try to connect to the main router first. If you can't connect to **BB4S.COM-NC928** after performing all the actions stated above, please call the internet provider BB4S phone: +34 951 239 888 (your client id: C1000572) asking them to check the connection to Finca el Regalo in the



campo near **Competa**.

If you prefer using your own computer, you can log to one of 5 Wireless Access Points in Finca el Regalo.

1. **SSID: Finca_Regalo** Use this access point for upper terrace and study room.
Password: APVLXABLJAFIRJME
2. **SSID:Finca_Regalo_1** Use this access point for main house and lower terrace
Password: HZYYELII
3. **SSID:Finca_Regalo_2** Use this access point for study room (second choice)
Password: 1122332211
4. **Devolof4068d072936**
Password: NGCXOEIFSVMNCZX Use this access point for main house & lower terrace.
5. **BB4S.COM-NC928** Use this access point for upper terrace (the main router)
Password: hdjkttkq

Because you are connected to the private LAN network of the property owners in the rural region of Competa you must accept the limitations of internet using.

The normal use of internet for browsing the web, e-mailing, and downloading not a very big files, watching NETFIX and streaming TV is permitted, but playing the internet games, watching or downloading internet movies or a big audio files should be omitted. We guarantee internet speed no less than 3Mb/sec. Normally the speed should be between 5-9 MB/sec

If you encounter some internet connection problems, please look at solution above.