

## Dear Guest

**BEFORE DEPARTURE REMOVE ALL FOOD FROM THE REFRIGERATOR AND THE FREEZER SWITCH THEM OFF AND DO NOT CLOSE THE DOORS. PLEASE, REMOVE ALL GARBAGE AS WELL!!!**

**IT TAKES TIME FOR HOT WATER TO START RUNNING. PLEASE, BE PATIENT.**

**PLEASE, DO NOT THROW PAPER, SANITARY PADS OR OTHER STRANGE OBJECTS INTO THE TOILET!!!**

**PLEASE, DO NOT SMOKE INSIDE THE HOUSE**

The house is equipped with a security alarm. Please read the instruction how to use it in the User Guide.

The main house has a SOLAR SYSTEM for heating of the domestic hot water. Only if you have more than one cloudy day and the water is not hot enough, you have to switch to the ELECTRIC HEATER.

1. Turn the lower blue valve on the boiler in the toilet into the open position 2. the upper blue valve into the closed position. 3. Insert the electrical cord into the electric wall outlet and wait a few hours for the hot water.)

**When the sun is shining again do not forget to go back to the valve positions as before but in opposite order (closed & open) and disconnect the electrical cord!!! thank you.**

If there is no electricity, especially after thunderstorm or raining, check if all the switches on the main electrical switch board (*cupboard to the right of main entrance to the house Check switch (No. 18)*) and on additional board (*hall next to the toilet*) are in the UP position. (If the water pressure is not strong enough check the red switch on site of the guest house.)

**No lights in the guest house!** Check if all the external switches located on site of the guest house are in UP position. Check the switches inside the sauna.

Look (once during your stay) at the DESCALING UNIT inside the pumps house. (near the guest house) If the filter of the unit becomes dirty it has to be cleaned due to a short opening of the cleaning valve on site of it, otherwise you can expect drop of the water pressure inside the house. (Be aware of water running under pressure from the bottom of filter during this procedure!!!).

Check once a week water level in the big water tank. (above guesthouse) Full tank means you have 50 cubic meters of water. Contact our key manager if the water level is less than 1/5 of the total capacity.

**Please use the air-conditioning only in the late evening and night with doors closed. Switch it OFF if you are not at home and before departure. ( 1KWh = 0,14 € ).** To switch on /off the air-co use the switch to the side of the unit. The minimum temperature installed is 23 oC. You cannot change it. The blue lights mean air-co is switched OFF.

Look periodically if there are chloral bricks present in the skimmers of the swimming pool. If necessary, add a new one. (to be found in the pool pumps house). Keep the swimming pool clean from leaves and other debris.

There is a SKYPE phone to your disposal. Login into your SKYPE account and you can make phone calls without using a computer. To avoid unauthorised use, don't forget close your account before departure.

The swimming pool lights switch (limited timer) and switch for the lights around the pool (automatically controlled) is located on the external wall of the pool machinery house.

You can deposit the garbage in plastic bags into the nearest garbage container located 500 m above by the end of the asphalt road or remove the garbage periodically depositing it in one of the public garbage places ( punto limpio) in the village Competa or Sayalonga.

**Consider to give extra water to the plants on terraces if you have any spare time (especially during hot months). Thank you.**

On departure switch OFF electricity, **air-conditioning** and close all doors, windows and the **main gate** to the property. **Switch ON the house security alarm!!!**

If you have any comments about your stay and suggestions for the accommodation and service improvements, please let us know. Our email: [booking@costahomerent.com](mailto:booking@costahomerent.com)

We wish you a very nice holiday stay in Finca el Regalo and looking forward to see you again.

The owners

**Look at our website <http://www.costahomerent.com/>**