

Dear Guest

BEFORE DEPARTURE REMOVE ALL FOOD FROM THE REFRIGERATOR AND THE FREEZER SWITCH THEM OFF AND DO NOT CLOSE THE DOORS. PLEASE, REMOVE ALL GARBAGE AS WELL!!!

IT TAKES TIME FOR HOT WATER TO START RUNNING. PLEASE, BE PATIENT.

PLEASE, DO NOT THROW PAPER, SANITARY PADS OR OTHER STRANGE OBJECTS INTO THE TOILET!!!

PLEASE, DO NOT SMOKE INSIDE THE HOUSE

The house is equipped with a security alarm. Please read the instruction how to use it in the User Guide.

The main house has a **SOLAR SYSTEM** for heating of the domestic hot water. Also, there is an electric heater built in which switches on automatically if the water temperature falls below 40°C. In case of emergency when the solar system is not functioning, you can switch to the **EXTERNAL ELECTRIC HEATER**. (Turn the lower blue valve on the boiler in the toilet in to the open position and upper blue valve into the closed position. Insert the electrical cord into the electric wall outlet and wait a few hours for the hot water.)

IF THERE IS NO ELECTRICITY, ESPECIALLY AFTER TUNDRSTORM OR RAINING, check if all the switches ON THE **MAIN ELECTRICAL SWITCH BOARD** (cupboard to the right of main entrance to the house Check switch (**No.18**) and on **ADDITIONAL BOARD** (hall next to the toilet) are in the **UP** position. (If the water pressure is not strong enough check the red switch on site of the guest house.) **No lights in the guest house!** Check if all the external switches located on site of the guest house are in **UP** position. Check the switches inside the sauna.(ask house manager)

CHECK ONCE A WEEK WATER LEVEL IN THE **BIG WATER TANK**. Full tank means you have 50 cubic meters of water. Contact our key manager if the water level is less than 1/5 of the total capacity.

Please use the air-conditioning only in the late evening and night with doors closed. Switch it OFF if you are not at home and before departure. (1KWh = 0,14 €). To switch on /off the air-co use the switch to the side of the The blue led light means air-co is switched **OFF**.

Look periodically if they are chloral bricks present in the skimmers of the swimming pool. If necessary, add a new one. (to be found in the pool pumps house). Keep the swimming pool clean from leaves and other debris.

There is a **SKYPE** phone to your disposal. Login into your SKYPE account and you can make phone calls without using a computer. To avoid unauthorized use, don't forget close your account before departure.

The swimming pool lights switch (limited timer) and switch for the lights around the pool (automatically controlled) is located on the external wall of the pool machinery house.

There is no garbage collecting service. Please deposit the garbage in the plastic bags into the garbage containers located on the road to Competa or PERIODICALLY DEPOSITING THEM IN ONE OF THE PUBLIC GARBAGE PLACES (**PUNTO LIMPIO**) IN THE VILLAGE COMPETA (right to the Torrox road) OR SAYALONGA.(turn right and down from passing the village on your way to the sea)

Consider to give extra water to the plants on terraces if you have any spare time (especially during hot months). Thank you.

On departure switch **OFF** electricity, **air-conditioning, let the keys inside** and close all doors, windows and the **main gate** to the property. **Switch ON the house security alarm !!!**

If you have any comments about your stay and suggestions for the accommodation and service improvements please let us know. Our email: booking@costahomerent.com

We wish you a very nice holiday stay in Finca el Regalo and looking forward to see you again.

The owners

Look at our website <http://www.costahomerent.com/>